

Integrated Management Policy

Our mission: To improve the quality of life as an international family business besides generating profit that ensures continuous renewal.

In order to achieve this we

- improve the quality of life by manufacturing world-class traumatology, spine, dental and bone regeneration implants as well as joint replacement prostheses,
- help prevent senseless death cases with our diagnostic device developing,
- work with national and international knowledge centers, leading multinational companies,
- spread our knowledge in the form of technology transfer as well as an investor.

This mission can be carried out if

- our customers and partners are satisfied,
- our employees grow mentally and physically and live happily off the salary we provide them,
- the national and international environment recognize our activities.

We believe that the best way to achieve our goals is continuous development of our company in order to be able to supply our customers with high quality products on time, while taking into consideration the relevant legislations and standards. We are fully committed to continuous improvement of efficiency and environmental achievements, we review and renew of determined goals on a regular basis. We feel obliged to provide full service to our customers and to conduct our activity according to the requirements of the interested parties. This is demonstrated by the maintenance, operation and continuous development of a documented integrated management system that complies with the requirements of EN ISO 13485; EN ISO 14001 standards; Regulation (EU) 2017/745 of the European Parliament and of the Council (MDR, art. 120. [3]), FDA 21 CFR 820 regulation and the Brazilian ANVISA BGMP.

The quality of our products has special emphasis during product design and development. They are developed so they will be safe and effective and achieve the performance we intended with the least possible risk to the patient.

When developing our products:

- we seek the opinion of experts working in the health sector in order to increase our product range and to formulate their quality expectations,
- we are always ready for implementing new ideas with the help of our innovative and manufacturing background.

We make our employees aware of the requirements and tasks needed to carry out in order to achieve our goals. We develop their competences with regular trainings.

We wish to achieve all this as an honoured member of the community by maintaining respect, appreciation and mutually favourable relationships, and in good harmony with our environment. For this:

- Our intention is to comply with relevant environmental legal requirements and our regulations and if it is possible to exceed these requirements,
- During our daily routine and research and development activities we follow the principle of preventing pollution and we continuously monitor our environmental achievements, operation and efficiency of our management system,
- We put great emphasis on efficient use of energy and on keeping the impact on the environment resulted from our activity the lowest possible.
- When selecting our suppliers and subcontractors we consider their environmental performance and during cooperation with them, we endeavor to win their support and consideration concerning our Policy.
- Regarding any environmental protection issues, we conduct honest and open communication with authorities and cooperate on a constructive way.